



Management of Environmental and Patient Transportation Services

Benefits to Your Organization

- Increased Productivity
Ranging from 10% to 15%
- Improved Quality Resulting in Improved Staff and Resident Satisfaction
- Reduced Risk of Nosocomial Infections
- Reduced Cost – Ranging from 5% to 10%
*5% when compared to competition and 10% when compared to in-house



EMS is a privately held company serving the management needs of healthcare facilities since 1976. Currently providing multiple services to nearly 30 healthcare facilities, we are focused on strong partnerships resulting in excellent customer retention and references.

We are committed to providing quality at a fair cost through:

An experienced team of senior level and support management

- We attract and retain high caliber personnel; manager's tenure exceed our competition
- Our middle management-to-client ratio provides the highest level of support in the industry

Management Programs and Systems

- System for estimating the most efficient labor needs while providing the highest quality
- Standard operating procedures for every task focused on reducing HAI's
- Measurement of the quality of work and service provided

Employee Recruitment, Development, and Training

- Employees must pass a thorough background check and physical prior to joining our team
- We pay competitive wage rates and benefits resulting in low employee turnover
- Our employees receive initial and ongoing training to improve quality

Environmental Services:

- Cleaning is done by completing specific tasks, one at a time, throughout each patient unit
- Waste removal, cleaning, and policing is performed throughout the day, increasing the visibility of service providers to improve patient satisfaction (HCHAPS)
- Rooms are H.E.P.A. filter vacuumed daily – floors, ledges, and vents
- Single use microfiber cloths and microfiber floor pads to clean and sanitize

Patient Transportation:

- Combines high caliber management, systems, and programs
- Computerized transport system provides the on-time delivery of patients while maximizing transport team performance
- Improved throughput and productivity of nursing, clinical departments, and transport staff
- Improved nursing and patient satisfaction (HCHAPS)

Three Choices of Management Services:

In-sourcing

- Management and staff remain on hospital payroll
- EMS provides management support expertise, systems and programs training tools, quality control programs; working with your in-house staff

Full Service Management

- Labor and management staff on EMS payroll
- EMS will take responsibility for all payroll and human resources department functions for the service workers we employ

Management Only

- Management team is on EMS payroll with staff remaining on the hospital payroll



For more information call (800) 324 – 4576