



## In-Sourcing for Environmental and Patient Transportation Services

### Benefits to Your Organization

- Increased Productivity  
Ranging from 10% to 15%
- Improved Quality Resulting  
in Improved Staff and  
Resident Satisfaction
- Reduced Risk of  
Nosocomial Infections
- Reduced Cost – Ranging  
from 5% to 10%  
\*5% when compared to  
competition and 10% when  
compared to in-house



EMS is a privately held company serving the management needs of healthcare facilities since 1976. Currently providing multiple services to nearly 30 healthcare facilities, we are focused on strong partnerships resulting in excellent customer retention and references.

#### 1. In-Sourcing for your In-House Service Department

EMS' highly skilled and experienced management team will provide management support expertise, systems and programs, training tools, and quality control programs; working with your in-house management staff.

#### 2. Transition from Contract Service to an In-House Program

EMS will assist your facility in the transition from a contract service to an in-house operation providing management support expertise, implementation of systems and programs, training tools, and quality control programs.

#### 3. On-Going Scheduled Consulting Services

EMS will provide on-going support visits to assure the program continues to operate at peak performance.

### The Partnership

EMS will be your support arm by assisting the facility in achieving its objectives while exceeding expectations. We will provide the following:

- A complete analysis of the current operation
- Improve outcomes through the implementation of standard operating procedures
- Complete management and staff training to improve quality and customer satisfaction
- Implement scheduling, labor hours tracking, and financial controls to assure fiduciary responsibility and improvement